



www.aristoc.com

Thank you for ordering from Aristoc. Your satisfaction with our product is essential, therefore, in the event you wish to return a garment, please follow our returns process outlined below:

- Apart from faulty items, a return will only be accepted if the item is unworn and the pack unopened.
- We can only accept ladders as faults if they were present when you opened the packet.
- It is recommended that you re-use the packaging used to deliver your garment or a similar sized bag.
- We do not ask for items to be sent on a tracked service but you must obtain proof of postage in case the return gets lost in transit.
- If returns are rejected because the above advice has not been followed the garment(s) will be destroyed and there will be no liability on the part of the company for refund of the cost of the goods or postage.

Type of Return (please tick):

|                          |                          |
|--------------------------|--------------------------|
| <b>Refund</b>            | <b>Exchange</b>          |
| <input type="checkbox"/> | <input type="checkbox"/> |

|                          |                       |
|--------------------------|-----------------------|
| <b>Order Number:</b>     | <b>Customer Name:</b> |
| <b>Customer Address:</b> |                       |

Reasons for return - please choose form the list below:

|                         |                          |                               |                          |
|-------------------------|--------------------------|-------------------------------|--------------------------|
| Ordered the wrong size  | <input type="checkbox"/> | Didn't like the fit           | <input type="checkbox"/> |
| Incorrect item received | <input type="checkbox"/> | Changed my mind               | <input type="checkbox"/> |
| Damaged                 | <input type="checkbox"/> | Different to the image online | <input type="checkbox"/> |

Other - Please specify: \_\_\_\_\_

| Product                                   | Quantity | Reason for return                     |
|---|----------|---------------------------------------|
| <i>10D Ultra Shine Tights (Bare Gold)</i> | <i>1</i> | <i>Exchange size SMALL for MEDIUM</i> |
|   |          |                                       |
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|   |          |                                       |

Please continue on the reverse if you have more items to return

Please return garments and this completed form to:  
**Courtaulds Distribution Centre, Heanor Road, Loscoe, Derbyshire, United Kingdom, DE75 7JT**  
 For futher assistance please contact customer services by emailing [Info@prettypolly.co.uk](mailto:Info@prettypolly.co.uk) or call (0115) 9246700